



# Vendor Kit Collection Instructions for Patients

Welcome to the Providence Laboratory Patient Service Center. We would like you to know more about the services we are able to provide for your test kit.

## The Kit and Its Contents:

Blood and other specimens collected with a kit are used for a variety of testing purposes including research, diagnostic studies and genetic testing. A complete specimen collection kit includes:

- Requisition or Test Order form
- Printed Instructions
- Specimen Collection Container(s)
- Shipping Box (with all necessary packaging material)
- Prepaid Shipping Label

NOTE: Vendor Kits are to be obtained from your provider's office

## Options for Service:

When you arrive, the lab technician will review your test order and the kit to determine if we are able to provide specimen collection services. There are a large variety of test kits currently on the market. **We are able to assist with many, but not all, specimen collection kits.**

- You will need a signed test order from your doctor or medical provider
- We provide kit collection services **Monday – Thursday only, 7:30 a.m. to 1:00 p.m.**

- If your kit does not have a pre-paid shipping label, we cannot mail it for you. The lab technician will ask if you are willing to accept responsibility to mail the kit yourself
- We are not able to provide service for kits that require extensive processing, or kits that do not include all packaging materials (for example, if dry ice is required)

## Test Results:

Providence Laboratory does not provide the testing of blood or other specimens requested in the kit. Test results are sent directly to your physician from the testing lab and are not available through Providence Laboratory Services. If you have questions about testing or the test results, please contact your doctor or medical provider.

## Insurance and Billing:

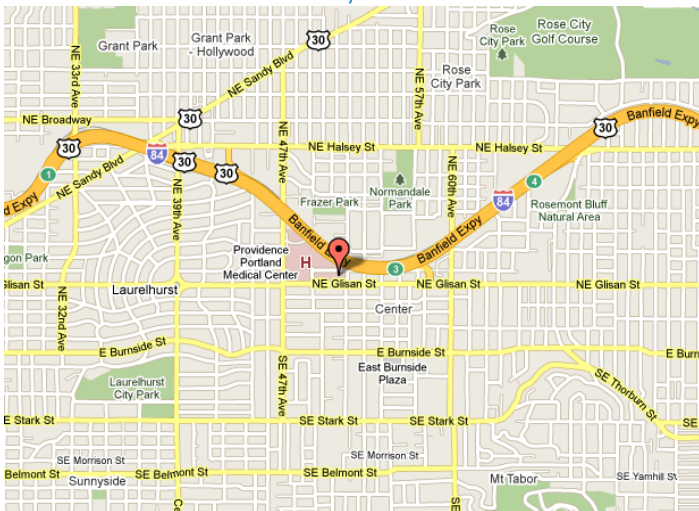
There is a \$24.00 fee for specimen collection service. No payment is required at the time of service; you will receive a bill in the mail. Please note we are not able to bill your insurance for this fee.

Providence does not bill for the test itself. Please note that some kit tests can be expensive and that prior authorization is sometimes required by health insurance plans. For more information, contact your health insurance plan, the kit testing laboratory or ask your doctor's office for assistance.

# Vendor Kit Collection Instructions for Patients

Kit collection services are available at the following Providence Laboratory Patient Service Center locations, **Monday through Thursday only, 7:30 a.m. - 1:00 p.m.**

Providence Professional Plaza  
 5050 N.E. Hoyt Street, Suite 117  
 Portland, OR 97213



Providence Newberg Medical Center  
 1001 Providence Drive  
 Newberg, OR 97132



Providence St. Vincent Medical Center  
 9205 S.W. Barnes Road, 1st Floor, Center Lobby  
 Portland, OR 97225

